

WORK PLAN FOR CUSTOMER FOCUS SCRUTINY ITEMS 2024/25*Working Draft for November 2024*

Customer Focus Scrutiny Committee	Item	Director	Portfolio Holder	Origin of Business	Status
28 November 2024	Portfolio Holder's Report				Withdrawn at 3 October meeting to allow for a lighter agenda
28 November 2024	Review of Consultation Policy	Strategic Director for People and Communities (JY)	Leader (Cllr Bialyk) and/or Communities (Cllr Vizard)	Scrutiny proposal - Cllr Atkinson	
28 November 2024	Citizens Advice in Exeter	Strategic Director for People and Communities (JY)	Communities (Cllr Vizard)	Scrutiny proposal - Cllr Atkinson – Cllr M Mitchell	Scoping agreed by SPB on 16 October 2024
28 November 2024	Quarter 2 Budget Scrutiny	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk)	Scrutiny proposal – Cllr Parkhouse	
28 November 2024	Update on the Budget setting process, to include the Capital Budget and the consideration of options [verbal]	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk)	various scrutiny proposals	
28 November 2024	Tenants Energy Review of our Passivhaus Council Homes	Strategic Director for Place (IG)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Scrutiny proposal Cllr Atkinson	to be rescheduled as deemed non time-critical at 3 October meeting

30 January 2025	Portfolio Holder's Report (Cllr TBD)				
30 January 2025	Update on Exeter Community Lottery first year of operation	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk - <i>tbc</i>)		Moved from 28 November 2024
30 January 2025	Six-monthly update on Homelessness Strategy	Strategic Director for Place (IC)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Proposed by Councillor Denning – half yearly report	Moved from 28 November 2024
27 March 2025	Portfolio Holder's Report (Cllr TBD)				
27 March 2025	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection	Interim Joint Director Environment, Waste and Operations (SL/CC)	City Management (Cllr Williams)	Yearly report	To include glass collection and grass cutting regime

To be timetabled and scoped on 28 November 2024:

- **Performance and service provided to customers and stakeholders of Stagecoach South West in Exeter (agreed on 27 June 2024)**

To be rescheduled on 28 November 2024:

- **Tenants Energy Review of our Passivhaus Council Homes**

To be timetabled on 28 November 2024 subject to proformas being submitted [see October 3 minutes] :

- **Budget proposal from Cllr Moore**
- **Budget proposal from Cllr Miller-Boam**

To be timetabled and scoped if approved on 30 January 2025:

- **Anti-Social Behaviour in the City Centre – its causes and possible solutions (Cllr M Mitchell)**
- **Key People Activity Across The Council (Cllr Palmer)**